



SETTLE AREA SWIMMING POOL

Terms and Conditions of Entry

Updated for Coronavirus Pandemic. Applicable: 7th August 2020 onwards

Please read the following policies and procedures before online booking and making payment. We are following Guidance from Swim England on how to operate safely.

Our social distancing policy must be adhered to at all times. We reserve the right to update our policy as guidelines change.

The safe operation of the facility is our priority, there will be no challenge of these policies with Management or Lifeguards. Failure to comply will result in YOUR use of the pool being suspended.

Before leaving home

As part of the first online booking, a Health Survey Questionnaire must be completed prior to first use of the pool. Customers must make the pool aware of any changes to answers on the Health Survey.

- Do not come to the pool if you are showing any symptoms of Covid-19: temperature, cough, difficulty breathing, loss of taste or smell.
- Bring hand sanitiser so you can sanitise during your visit. We will provide sanitising stations at the pools entry and exit points. Please use them.
- Bring any equipment with you such as armbands, floats, goggles and kickboards. Staff cannot lend any equipment out.
- Ensure you have your booking reference handy, you will need it to gain admission to your pre-booked slot.

Arrival

- Arrive “Beach Ready” to swim with your swimwear under your clothing. This is to minimise time spent in the changing rooms.. Private changing facilities will be available for those who require it. As usual pre swim showers will be compulsory so please make use of the showers before entering the pool. This will keep the pool clean and is good hygiene practice.
- Do not arrive for your session any earlier than 10 mins before the start time. Your booking gives you guaranteed access to that session so there is no need to arrive earlier. We will aim to allow admission for your session 5 minutes before the start of the swimming time to allow for changing etc.
- If you arrive late for your booked session, no matter what your arrival time is, you must vacate the building by the end time. You must leave the premises within 10 minutes of the end time. We have sessions back to back and cannot allow extra time or lingering.
- Please make use of the hand sanitising station (located in the front entrance) before entering the pool building.
- Lockers will **not** be available for use. We encourage our customers to bring essential items only and a member of staff will provide you with a sanitised container to pop all your belongings in. This container should be brought on poolside with you, and left in

the designated area within the foyer after your swim.

- Toilets will be open, if needed please use the toilet before the start of your swim. Of course, if you need to use the toilet during your swim, then please do so.
- Respect that people of different standards and abilities will use the pool, respect their right to enjoy their swim.
- We have set out the pool to make your swimming as smooth and as SAFE as possible.
- The pool hoist and gently sloping steps will be available.

Departure

- Follow the directional signs for your lane when vacating. Please vacate the pool safely. Post swim showers will be available to rinse off only.
- Changing rooms will also be available for you to use, however we encourage you to vacate these areas as quickly as possible which will help us minimise the risk of Covid-19. Staff will be cleaning the changing rooms regularly throughout the day in between swim sessions.
- Be courteous to the swimmers awaiting the next session we cannot start it until you have vacated the area.
- Once you have finished your swim leave the facility as soon as possible. Please vacate the pool area promptly after your session and within 10 minutes of the end time, we have sessions back to back all day.

General Rules for Swimming, Public and Family Sessions

- Any non swimmers or weak swimmers despite their age will be required to stay in the shallow end of the pool
- Swimmers ability and eligibility to enter the deep end is at our lifeguards' discretion
- Lane swim sessions are for competent swimmers who can comfortably swim continuous lengths during their booked period of time.
- No overtaking. In lane swim sessions, if you need to overtake someone please be patient and wait for them to stop *at the end of a length* and allow you to pass. This will help everyone enjoy their swim.
- Before pushing off at each turn, check to see if anyone faster is approaching. Please be courteous to other swimmers and adjust your stroke accordingly.
- Do not make physical contact with other pool users. Always attempt to maintain an appropriate social distance between yourself and other swimmers.
- Spaces in the pool will be allocated by members of staff, there can be no changing places. Ensure you choose a space that best matches your swimming speed.
- If the lane is busy please avoid Butterfly. Back stroke in a straight line is difficult, if you are not well practiced then please avoid backstroke to help the smooth running of the lanes and avoid collisions.
- If you need a breather between a set of lengths be mindful that other swimmers will want to continue swimming without stopping. Please move to the left corner of your

lane and face the wall not the swimmers.

- Stay hydrated whilst swimming, bring your own pre filled water bottle labelled with your name. You cannot stop at the end of the lanes for a chat in any circumstances.
- No diving or jumping in. Please use the ladders provided.

CHILD ADMISSION POLICY

Children must be supervised at all times by a responsible swimmer (16+) in the pool and building. All children under the age of 14 years must be accompanied into the pool by a responsible swimmer (16+).

- Under 4 years: 1 to 1 ratio
- 4 to 13 years: 2 to 1 ratio

The responsible swimmer must enter the water with the children, and supervise them at all times.

Any children who are weak or non-swimmers should wear suitable recognised buoyancy aids, stay in close contact with the supervising swimmer and remain in the shallow end at all times.

Parents are requested to ensure that their children wear sufficient nappies where appropriate – these are **not** available to purchase from the pool.